



Volunteer FAQS

GENERAL VOLUNTEER FAQs

How do I sign up to volunteer?

Once your interest form is received and reviewed, you will be contacted with more information. Link to submit the [interest form](#).

What's the frequency of volunteering I need to do to stay an active member of CANC's volunteer network?

There is no minimum frequency required to remain an active member of CANC's Volunteer network.

What is the minimum age for volunteering at CANC?

Volunteers must be 18 years or older.

What should I wear to volunteer?	You will be provided with a CANC branded t-shirt if your volunteer work is public facing. Otherwise, business casual is recommended for in-office work
Can CANC accommodate volunteers with disabilities?	Yes. CleanAIRE NC will make reasonable efforts to accommodate qualified individuals with disabilities, unless doing so creates an undue hardship or fundamentally alters the volunteer role. Volunteers who need an accommodation should notify their supervisor or HR as early as possible
What is required of all volunteers before attending a shift?	All volunteers must review the Volunteer Handbook and sign the Handbook acknowledgment.
What type of commitment is expected?	Volunteer commitment varies based on the program, service area, and your availability. Our organization strives to remain flexible and considerate of individual commitments and schedules. While many volunteers prefer to serve during regularly assigned shifts, others opt for the adaptability of assisting with special requests or serving as substitutes.

Do you provide volunteer hours tracking and verification?	Yes. Some assignments require documenting hours for grant reporting, educational requirements, community service verification, or organizational reporting. Volunteers are responsible for accurately recording and submitting their hours when required.
Do you have volunteer opportunities for my business?	There are many ways your group, organization, or business can make a difference through CANC. From training in advocacy, providing educational opportunities for your team or community, or even hosting a fundraising event, there's a spot for your business to make an impact. 555" to learn more.
What if I have other questions that I don't see answered here?	Please email us at "volunteer@CANC.org" or "(555) 555-5555". Our hours of operation are: Monday - Friday: 8 a.m. – 5 p.m. EST
What types of volunteering opportunities are available?	There is a wide range of volunteer opportunities available for individuals and groups in a variety of settings, both indoors and out. Volunteers play a key role in community outreach, education programs, advocacy, communications, and more. • Volunteers can also lend their expertise on projects virtually and in our offices.

Do I need experience to volunteer with the CANC?

Most of our volunteer roles do not require prior experience. We value the many contributions volunteers provide, such as personal experience, connections, community perspectives and passion. If experience is required, it will be noted; if training is required, it will be provided.

What should I bring when volunteering?

The volunteer coordinator will let you know if you need to bring any special items with you for your event. If you are going to be spending time outside, it's always a good idea to protect yourself from the elements and bring anything you might need to help you get the most from your experience. Suggested items may include:

- Sunscreen and sunshields (like hats and long sleeves)
- Extra water and snacks
- Wet weather gear (such as boots and rain jackets)
- Insect repellent
- Sturdy shoes

Where are you based? Do you have opportunities for people outside of the Carolinas?	We are based in Charlotte, NC. We deliver programs throughout North and South Carolina. We do not currently have opportunities outside of these areas.
I am really interested in “XYZ”- can I choose a specific department to volunteer with?	Due to the ever changing needs of the organization, you may not always be able to choose a specific department for volunteering.
What time do I need to be at tabling events?	The time will be dependent upon the activity. Please try to arrive at least 15 minutes before to assist with setting up the table and/or tent.

RETURNING VOLUNTEER FAQs

What do I do when I need to call-out or can't make it to an event?	Try to contact your volunteer lead at least 24 hours in advance so that the proper arrangements can be made.
Do I need to attend the certified volunteer session if	We value all of our volunteers, and we especially appreciate our long-term supporters. All volunteers who wish to

**I've been
volunteering long
term with CANC?**

become certified must attend a certified volunteer training session so they can be fully equipped with the tools needed for success.

**When do I get
my incentives?**

Incentives usually arrive within 1 week of attending a session.

**Do I ever need to
renew my certified
volunteer training?**

No. Once you become a certified CANC volunteer, you will be added to our volunteer database and the CANC volunteer network. There is no renewal requirement.